

Don't let the
electric terms
confuse you!

Southern Pioneer Electric Company
has 2 office locations to serve you:

Liberal, Kansas

1490 General Welch Boulevard
P.O. Box 1177
620-624-7433
Toll free: 800-670-4381
Outage: 866-668-8800

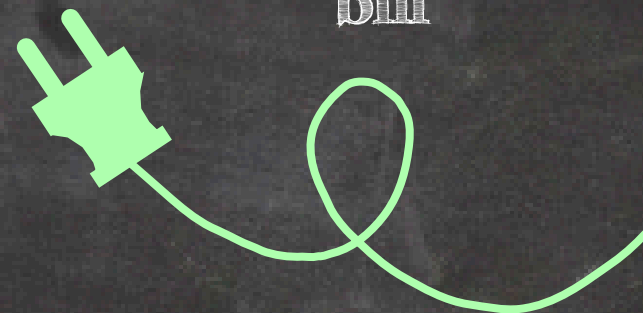
Please review this brochure and
call one of our representatives if
you have questions or comments.

Medicine Lodge, Kansas

101 S. Main
P.O. Box 347
620-886-5100
Toll free: 800-670-4381
Outage: 866-668-8800



Reading
your
electric
bill



Quick Look Information

Toll Free	800-670-4381
Outage Report	866-668-8800
Website	www.southernpioneer.net

Open Monday-Friday
8:00 a.m. to 5 p.m.

How to Read Your Bill

Who do I contact if I have questions?

Call Southern Pioneer Electric Company at the phone number indicated, visit our website or stop by our office location.

Account Information

This area provides your account information for this service location.

Rate and Metering Information

Your rate/tariff category, usage and meter number appears in this location.

Company Information

Services, events and updates pertaining to you and Southern Pioneer Electric Company will be found in this area.

How do I make my payment?

Be sure to return the bottom portion of the bill with your payment. You have several options to choose to pay your bill.

1. Pay by bank draft of ACH. This will require you to make arrangements with Southern Pioneer Electric Company.
2. Mail your payment in the return envelope provided.
3. Pay in person at one of the Southern Pioneer Electric Company office locations.
4. Pay online at southernpioneer.net.

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SouthernPioneer ELECTRIC COMPANY
 Southern Pioneer Electric Company
 PO Box 1177
 1490 General Welch Blvd
 Liberal KS 67905-1177

www.southernpioneer.net
 Customer Service (billing, service, etc.) questions call 620-624-7433 or toll free 800-670-4381.
 Emergencies or outages, call 866-668-8800.
 Please see back of bill for additional messages.

1 1 SP 0.480 4 1
 MR. SMITH C-1 P-1 # #
 PO BOX 123 # #
 PLAINS KS 67869-0616 # #

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KWH USAGE HISTORY

Current Month's Average KWH Per Day 26

Average Electric Service Cost Per Day 2.76

KWH Used One Year Ago 942

AVERAGE TEMPERATURE

	This Month	Last Month	Last Year
High:			
Low:			

ACCOUNT NUMBER	BILLING DATE	BILL TYPE	SERVICE DESCRIPTION
222222	12/10/2013	Regular	HOME NW34-30-34
RATE AND METERING INFORMATION			
RATE TARIFF	METER #	TYPE	USAGE
Rural Residential	027839	KWH	684
Messages			Charge Detail
The Pioneer and Southern Pioneer Electric Offices will be closed at Noon December 24 and all day December 25 for Christmas, at noon on December 31 and all day January 1 for New Years. Have a Happy Holiday!			PREVIOUS BALANCE
			Payment Received 11/27/2013, Thank You! BALANCE PRIOR TO THIS BILLING
			117.65
			- 117.65 CR
			0.00
			57.18
			57.18
			5.74
			14.40
			0.39
			77.71
			1.55
			79.26

Retain top portion for your records and return bottom portion with your payment.

PAYMENT OPTIONS:

- Cash, Check, Money Order
- Credit Card/Debit Card & E-Check Payments via IVR for \$3.95 convenience fee 866-999-4505
- Online Payments at www.southernpioneer.net
- EFT/Direct Debit

*For More Information On Payment Options, See Reverse Side Of Billing Statement.

Name: MR. SMITH

ACCOUNT NUMBER	222222
Amount Due in Office by 5 p.m. 12/30/2013	77.71
Amount Due After Due Date	79.26

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SOUTHERN PIONEER ELECTRIC COMPANY
 PO BOX 430 10
 ULYSSES KS 67880-0430

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KWH History

The graph on the bill shows the last 13 months of usage, the average day's use and the average cost perday. These totals include monthly usage, service charge and sales tax.

Did Southern Pioneer Electric Company receive my last payment?

This section shows total activity since your last bill, ending with your balance forward, if any. If any of this information does not match your records, please call the Southern Pioneer Electric Company office.

What have I been billed?

A detailed list of charges for this bill will be listed in the area.

What do I owe and when is it due?

The total amount due upon receipt of this bill is shown. a bill is past due and a penalty assessed if received after the date and time indicated. If this amount is not paid, your account is subject to disconnect.

What is ECA?

Energy Cost Adjustment, it is a charge passed through from the generation company to cover the variable cost of fuel and purchased power. Because fuel prices may vary widely from month to month and additional power must be purchased from time to time, the bill is adjusted to cover the complete wholesale power cost.