

SOUTHERN PIONEER ELECTRIC COMPANY

(Name of Issuing Utility)

Schedule: R&R DepositsSERVICE AREA

(Territory to which schedule is applicable)

Replacing Schedule ORIGINALWhich was filed INITIAL

No supplement or separate understanding

shall modify the tariff as shown hereon.

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III. CREDIT AND SECURITY DEPOSIT REGULATIONSA. SECURITY DEPOSITS

The Company may request the customer to provide reasonable credit information to the Company before service is made available. The Company may require at least one form of positive identification from residential customers. Acceptable forms of positive identification include social security number, driver's license, other photo identification, or birth certificate. A social security number may be requested as one method of positive identification for residential customers, but shall not be required. If positive identification is not immediately available, a customer providing a full deposit should have at least thirty (30) days to secure positive identification, provided that said grace period does not conflict with any statutes or regulations relating to identity theft detection, prevention and mitigation. The Company may request the names of each adult occupant residing at the location where residential service is being provided. For nonresidential non-incorporated applicants, the Company may require the name of the person(s) responsible for payment of the account and at least one form of positive identification, as well as the name of the business, type of business, and employer identification number as issued by the Internal Revenue Service, if available.

(1) The Company may at the time of application for service require an initial deposit to guarantee payment of bills for utility service rendered if:

- (a) The Company establishes that the customer has an unsatisfactory credit rating, based on internal bill payment history with another utility, or has an insufficient prior credit history upon which a credit rating may be based. Payment history with another utility may only be obtained with the customer's approval.
- (b) The Customer has outstanding, with the Company, an undisputed and unpaid service account which accrued within the last five (5) years if the service agreement was signed, or three (3) years if service was provided after an oral agreement.
- (c) The Customer has, in an unauthorized manner, interfered with, or diverted or used (meter bypass), the service of the Company within the last five (5) years.

(2) For the purposes of requiring applications for service and initial deposits under Subsection III.A(1):

- (a) Customers who apply for new service at a concurrent and separate metering point, residence, or location may be considered new applicants.
- (b) Residential customers who have been disconnected and reconnected to service at the same premise within 30 days shall be considered existing customers. Residential customers who have been lawfully disconnected for over 30 days may be considered new applicants.

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By                     

Stephen J. Epperson

President &amp; CEO

13-MKEE-447-MIS  
 Approved   
 Kansas Corporation Commission  
 November 21, 2013  
 /S/ Kim Christiansen

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(c) Nonresidential customers who have been disconnected, but not issued a final bill, shall be considered existing customers. Nonresidential customers who have been lawfully disconnected and issued a final bill may be considered new applicants.

(d) New owners or leaseholders of an existing premise may be considered new applicants. New owners of the corporate or business entity that is the customer may be considered new applicants.

(e) Existing customers who file for bankruptcy may be considered new applicants.

B. The Company may at any time after application for service, upon five (5) days written notice, require a new or modified deposit to guarantee payment of bills for utility service rendered if:

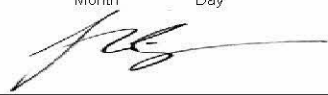
- (1) The Customer fails to pay an undisputed bill before the bill due date for three (3) consecutive billing periods, one of which is at least 30 days in arrears - the first day of the arrearage period is the first day after the due date on the bill;
- (2) The customer is a nonresidential customer and has a change in the character of service – defined as a change in the nature or classification of use;
- (3) The customer was disconnected for non-payment two or more times within the most recent twelve month period;
- (4) The customer has defaulted on a payment agreement(s) two or more times within the most recent twelve month period;
- (5) The customer has tendered two or more insufficient funds payments within the most recent twelve month period;
- (6) The customer has sought debt restructuring relief under federal bankruptcy laws. Within 60 days after the bankruptcy has been discharged, if the deposit on file is less than the maximum security deposit requirement for the same premise, the utility may recalculate the customer's security deposit based on the most recent twelve months' of usage.

If the customer's existing security deposit is to be adjusted or modified, the customer's maximum security deposit requirement will be calculated in the same manner as an initial deposit. The entire deposit requirement will be treated as an initial deposit subject to Billing Standard rules for installment payments and retention.

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- C. No deposit shall be required by the Company because of a customer's race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.
- D. The amount of the cash deposit or surety bond required shall not exceed the amount of that customer's projected average two (2) months' bill(s) for residential and small nonresidential customers. For other customers, such deposit shall not exceed the amount of that customer's projected largest two (2) months' bill(s). If a customer has been documented to be diverting service (meter bypass), an additional deposit based on one (1) months' use may be assessed. For purposes of establishing deposits and projecting monthly bill, the Company shall consider the length of time the customer can reasonably be expected to take service, past consumption patterns, end use of the service, and consumption patterns of other similar customers.
- The customer shall be informed of, and the Company shall permit, payment of any required residential or small nonresidential deposit in equal installments over a period of at least four (4) months when deposits are based on two (2) average months' usage and a period of at least six (6) months when deposits are based on three (3) average months' usage. An additional two (2) months shall be given to customers who have been assessed an additional deposit due to documented diversion (meter bypass). Disconnection for nonpayment of deposit shall be governed by Section V, Index Number R5, Discontinuance of Service. For purposes of this section, a small commercial customer is one which uses no more than 3,240 kWh of electricity in an average month.
- E. The Company shall maintain a record of all deposits received from customers, showing the name of each customer, the address of the premises for which the deposit is maintained, the date and amount of deposit, and the date and amount of interest paid.
- F. Whenever a security deposit is accepted, the Company will issue to the customer a nonassignable receipt containing the following minimum information:
- (1) Name of customer.
  - (2) Place of deposit.
  - (3) Date of deposit.
  - (4) Amount of deposit.
  - (5) Company name and address, signature and title of the Company employee receiving deposit.
  - (6) Current annual interest rate earned on deposit; and

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- (7) Statement of the terms and conditions governing the use, retention and return of deposits, as set forth in Section III.G.

However, in lieu of receipt, the Company may indicate on the monthly customer billing the amount of any security deposit retained by the Company, provided that the information required by subsections (f) and (g) above is otherwise individually given in writing to the customer. In all cases a receipt shall be given upon customer request.

- G. Upon termination of service, if the deposit is not to be transferred, the Company will refund the deposit to the customer less any unpaid utility bills due the utility. Deposits taken from residential customers shall be either credited with interest to their utility bills or, if requested, refunded, after twelve (12) months if the customer has paid ten (10) out of the last twelve (12) bills on time and no undisputed bill was unpaid after 30 days beyond due date. Deposits taken from small nonresidential customers shall be either credited with interest to their utility bills or, if requested, refunded, after 24 months if the customer has paid twenty (20) of the last twenty-four (24) bills on time and no undisputed bill was unpaid after 30 days beyond due date. The month(s) of a disputed bill(s) shall be ignored in this calculation. Large nonresidential customer security deposits will be retained by the Company until termination of service. Large nonresidential customers will have their deposit requirements recalculated every three years or when the non-cash security deposit expires. The maximum deposit requirement shall be increased or decreased as appropriate for each customer. Customers may request that the utility recalculate their deposit at a shorter interval. The Company and/or customers shall have 30 days to correct the deposit on file. A deposit need not be returned until all disputed amounts are paid. When refunded or credited, the deposit shall include accrued simple interest at a rate not less than that provided by K.S.A. 1978 Supp. 12-822 and amendments.
- H. Interest payments on residential or nonresidential deposits shall be credited to the customer's bill or refunded at least once a year.
- I. Service deposits shall be nontransferable from one customer to another customer; however, upon termination of the customer's service at the service address, the Company may transfer the deposit to the customer's new active account.
- J. Security deposits paid to the utility by any payment method approved for the payment of bills (cash, check, credit card, debit card or electronic payment, etc.) shall be considered as paid in "cash" to the Company. These deposits shall accrue interest according to Section III.H. In lieu of a cash security deposit:

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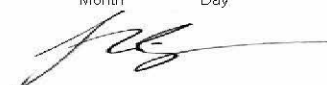
- (1) The Company shall accept the written guarantee of any of its residential customers with no deposit on file Who have made ten (10) of the last twelve (12) payments on time with no undisputed payment remaining unpaid after thirty (30) days. The Company shall require the guarantor to sign an agreement allowing the Company to transfer the customer's debt to the guarantor's account. In the event the customer's debt is transferred to the guarantor's account, the guarantor will have the same time to pay the deposit as a new customer and can be disconnected for nonpayment under conditions set out in Section V, Index Number R5, or the Cold Weather Rule. The Company shall not hold the guarantor liable for sums in excess of the maximum amount of the required cash deposit or for attorney or collection fees.

The guarantor shall be released when the customer would qualify for a deposit refund under Section III.G., above, or upon termination of service and payment of utility bills.

- (2) The Company may accept the written guarantee of any responsible party or obtain a letter of credit as surety for a residential customer service account.
- (3) For nonresidential customers, the Company may accept a surety bond, irrevocable letter of credit, or other written guarantee from a responsible individual or company that will be responsible for paying the customer's utility bill in the event of nonpayment.

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B. APPLICATION OF FRANCHISE TAX OR SIMILAR TAX PROVISION1) General Regulations

When any city, town or taxing authority imposes a franchise, occupation, gross receipts, business, sales, license, excise, privilege or similar tax upon the electrical operations of this Company within said city, town or taxing authority boundary, the amount thereof shall be charged to each customer within said city, town or taxing authority boundary, in the same form in which it is imposed on the Company.

2) Method of Billing

All such taxes so imposed on this Company shall be added as a separate charge to customer's bill for electric service.

3) Class of Customer Exempted

Any particular class of customer exempted from said tax by said city, town or taxing authority in the calculation of said tax upon the Company shall be exempt from the adder contemplated herein.

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