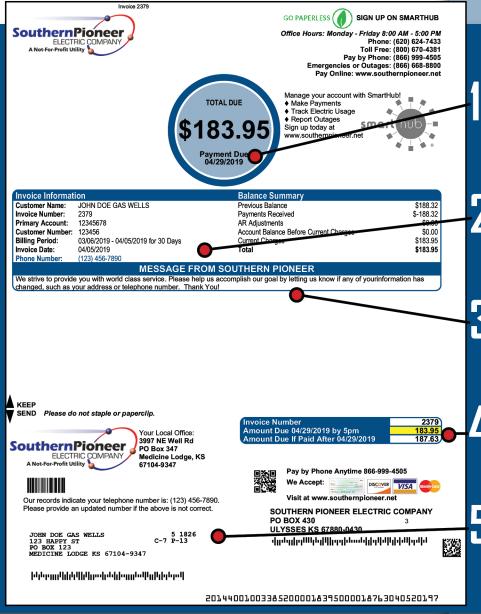
Meet your new Southern Pioneer Electric bill

Your bill has a new look and more information for your convenience! Our new layout will help you quickly and easily find the information you need.

If you have any questions regarding your new bill, please contact our consumer account representatives at 1-800-794-9302.

Go simple, go SmartHub

- As a commercial account, you can now view all of your account information with SmartHub.
- Whether you choose to use the SmartHub app or on your PC, SmartHub makes paying your utility bill simple.
- Get in-depth reports on your energy usage, set up auto-pay, schedule a single payment and much more.
- Visit www.PioneerElectric.coop or call our office at 1-800-794-9302 to get started with SmartHub today.



The power to pay your way

With our authorized ways to pay, choose from our various payment methods to make paying your utility bill hassle free. Visit our website and start taking control of your bill today!







www.SouthernPioneer.net



Understanding your bill

Find what you need first:

With the new bill design, the first thing you will see is the total amount due and the due date.

Account information:

Here you will find your personal information, account number, previous balances and more.

Important information:

Your bill will include important information about your utility bill every month.

Just a reminder:

In the highlighted area you will see the amount due, followed by the amount due if you miss the payment due date.

Choose how you pay:

If you mail your payment every month, return this portion with the payment.

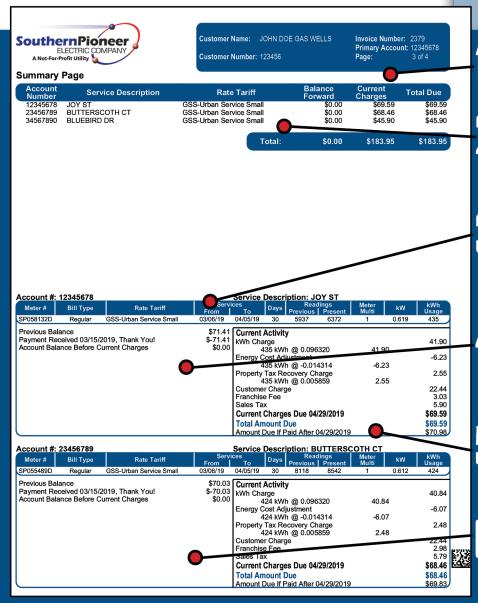
Make sure to check the back of your bill for more payment options!



Check out all the ways you can pay

You asked, we listened. Southern Pioneer Electric no longer applies convenience fees to any of our authorized payment options. You can now pay your electric bill with any of our payment options, whether you are a commercial or residential consumer. For all of our authorized payment methods, please visit www.SouthernPioneer.net.

Please note that Southern Pioneer Electric does not recommend using any unauthorized payment option as these options have no contractual requirement with Southern Pioneer Electric to operate under rules approved by the Kansas Corporation Commission. Southern Pioneer Electric provides no assurance as to the timeliness or accuracy of unauthorized payment options.



SouthernPioneer

Questions? 1-800-670-4381

Ways To Pay Your Bill



PAY VIA KIOSK:

PAY BY MAIL:

PAY IN OFFICE: Visit our office locations in Liberal

Pay at any of our kiosks, including locations in Liberal, Ulysses, Medicine Lodge and Rolla. See addresses below.

Return envelopes are included with your monthly billing statement

for you to mail in your payment

of your bill with payment. All payments must be sent to the

Ulvsses PO Box listed below

a day, seven days a week.

PAY BY PHONE:

Please include the bottom portion

calling 1-866-999-4505, 24 hour



SETUP AUTO-PAY: ph automatic bank draft

PAY VIA MONEYGRAM:

fees on any of our authorized payment options listed below.

Pay your bill using receive code 16732 wherever MoneyGram is offered. For locations, please visit

PAY VIA SMARTHUB: Use the SmartHub app to get automatic notifications when your bill is due and pay it within seconds. Available on iPhone and Android operating systems.



DAY ONLINE:

Please note that Southern Pioneer Electric (SPECO) Prease note that Solutient Proteet Eductic (SPCL) does not recommend using any unauthorized paym option as unathorized payment options have no contractual requirement with SPECO to operate un rules approved by the Kansas Corporation Commis SPECO provides no assurance as to the timeliness of accuracy of unathorized payment options.

Medicine Lodge Office 3997 NE Well Rd PO Box 347 Medicine Lodge, KS 67905

sses Corporate Office & Kiosk 1850 W Oklahoma

emporary Liberal Office 1600 W Pancake Blvd. PO Box 1177

Customer and invoice info:

Here you will see all of your personal and account information.

Service summary:

In this area you will find a summary of all accounts listed on this bill, with a brief description of the service and the current charges for the service.

Service identifier and details:

This top portion of each individual account will help you identify the service location.

Payment history:

You will find previous balance information for the specific account will be listed, including payments, charges and balances.

Current information:

In this section you can see the current charges associated with the account, including total amount due, kWh charge and more.

More accounts:

In this section and on additional pages, this will be the same information as above for each account.

