



Dear applicant,

Thank you for choosing Southern Pioneer Electric as your utility provider. We take the security of your personal information very seriously and have procedures in place to better protect our consumers and their identities. Below is a list of what you will need to start service at the desired location:

1 Two forms of identification from the list below (One MUST be a photo ID):

Primary Identification:

US government issued drivers -license
Social Security card
US government issued country/state/city/county ID card
Current US student ID with picture,
US government employment badge or card
Prison ID/Offender ID card
US military ID
Passport
US citizenship certificate or certificate of naturalization
Permanent resident card/resident alien
US Department of Homeland Employment authorization card
US citizen identification card
Reentry permit form
Refugee travel document
Concealed handgun license
Pilot's License
Social worker employee ID
Foreign government military ID
Foreign country government issued driver's license or country/state/city/county ID card

Secondary Identification:

Foreign country current student ID
Foreign country government employment badge or card
Foreign government military ID
Public library card
Credit card
Retail club card with picture (Costco or Sam's Club)
Medicaid card
VA card
Medical insurance card
Mexican voter registration card
Birth certificate

2 A contract or lease to the location that service is being requested. The customer's name MUST be on the contract.

3 A deposit may be required based on payment history:

- If we receive a contract or lease, the deposit can be broken into four payments with the first payment being made on the day service begins. If no contract or lease can be provided, the deposit must be paid in full, prior to the beginning of service.

- A letter of good payment history from a previous utility showing AT LEAST a 12 month payment history and NO MORE than two late payments can waive any deposit requirement

4 If the account is a joint account, both applicants must be present and provide two forms of identification.

If you or a legal representative are not able to make it to a Southern Pioneer Electric office, we are able to mail or fax the forms to you, but you will still be required to have them notarized before sending them back to Southern Pioneer Electric with your two forms of acceptable ID.

If you have any questions or concerns, please contact a consumer accounts representative at **1-800-670-4381**.